



Warranty conditions for photovoltaic modules of Bosch Solar Energy AG

Bosch Solar Energy AG provides a **product warranty (A)** and a **performance warranty (B)**. The product warranty covers exclusively the material and workmanship of the modules, whereas loss of performance (degradation) and minimum output of the modules are exclusively the object of the performance warranty. In Section **C: Warranty Conditions** the conditions are laid down for both warranties.

A: Product warranty

Bosch Solar Energy AG (in the following “warranty provider”) provides a warranty to the final customer (consumer) under the conditions stated herein for a period of ten years from the delivery date (ex works or warehouse) that the modules are free of defects in material and workmanship.

The product warranty applies to all solar modules from the Bosch Solar Modules c-Si series.

B: Performance warranty

Bosch Solar Energy AG provides an independent, voluntary warranty to the final customer for the solar modules distributed by it under the following conditions: Bosch Solar Energy AG guarantees that the modules will

a) within a period of ten years from the date of delivery (ex works or warehouse) deliver at least 90% and

b) within a period of 25 years from the date of delivery (ex works or warehouse) deliver at least 80% of the minimum performance declared in the data sheet (lower sorting limit of the respective power class less power measurement tolerance).

The performance warranty applies to all solar modules from the Bosch Solar Modules c-Si series.

C: Warranty conditions

1. General

1.1 Warranties are granted only to the final customer. Warranties do not apply to distributors, and installation companies or second-hand purchasers of the modules. Final customers are all parties who have purchased modules for their own needs (not for the purpose of resale) or who have purchased a building on which the modules were first installed. The module must be a part of a solar system in which it was first operated.

1.2 These warranties shall exist independently of legal warranty claims against the vendor of the modules and irrespective of non-contractual claims. This warranty is an independent, voluntary and complementary service provided by Bosch Solar Energy AG to the final customer. It does not affect the quality agreements between vendor and purchaser.

1.3 In the event that these warranty conditions deviate from the specifications set forth in the data sheet, these warranty conditions shall prevail.

1.4 The warranties are valid within the European Union or within a third country in which the module was first placed on the market by Bosch Solar Energy AG with the exception of Australia, North America (in particular USA, Canada) and Central America (incl. Mexico, the Caribbean). The warranty conditions for each region apply exclusively to Australia, North and Central America. Claims arising from or in connection with this warranty must be filed in writing within the applicable warranty period. No extension of the warranty period, regardless of legal basis, will be permitted.



2. Disclaimers/Liability limitations

2.1 These warranties are valid for normal and proper use and installation, and only under normal operating conditions. The warranties assume that the performance of the modules has not been reduced by actions or events outside the sphere of influence of Bosch Solar Energy AG, in particular:

- ▶ Modifications/damage as a consequence of force majeure (storms, hail, fire, power outage, lightning, flooding, snow damage, avalanches, frost, earthquakes, tornadoes, volcanic eruptions, landslides, plagues of insects and other detrimental effects by animals, acts of war, etc.) or damage caused by third parties due to vandalism and theft,
- ▶ unprofessional installation, commissioning, operation or improper removal and/or reinstallation of modules (e.g. not in compliance with current installation manual¹),
- ▶ use on mobile units such as vehicles and ships as well as other off-grid use of modules,
- ▶ impairment through external influences (e.g. dirt, smoke, salt, chemicals and other impurities),
- ▶ interconnection with modules made by other manufacturers,
- ▶ defects of the system into which the module is integrated,
- ▶ insufficient ventilation. In particular the maximum temperatures according to the operating manual may under no circumstances be exceeded.

2.2 Furthermore, warranty claims will only be accepted if the modules have been used according to their intended purpose and do not exhibit any signs of excessive wear and tear or external damage not reconcilable with normal use. The serial number and/or type label must not be damaged.

¹Current installation manual available at www.bosch-solarenergy.com

All installation and operating instructions must have been closely followed. Adherence to the safety and warning notes contained therein and the permissible installation and operating conditions specified on the data sheet is a prerequisite for the acceptance of warranty claims.

2.3 Claims under these warranties may not be transferred to a third party.

3. Specific performance

3.1 In case of a warranty claim, Bosch Solar Energy AG shall, at its own discretion, replace the module with a functional module of the same type, remedy the defects or refund the loss of yield of the respective module.

Should the type of module no longer be produced at the time of the warranty claim, Bosch Solar Energy AG shall be permitted to supply another type of solar module (different size, shape, colour and/or capacity).

3.2 No other claims shall be derived from this warranty.

3.3 For modules newly supplied or repaired, only the remaining time of the original warranty period shall apply.

4. Implementation/Enforcement of the performance warranty

4.1 All warranty claims must be submitted in writing to Bosch Solar Energy AG, SE/ASA, Robert-Bosch-Straße 1, 99310 Arnstadt

4.2 The prerequisite for the acceptance of warranty claims is submission of the original bill of sale to Bosch Solar Energy AG.



4.3 The final customer must also submit proof that the module performance has fallen below the minimum guaranteed by Bosch Solar Energy AG. Module performance shall be measured by Bosch Solar Energy AG under standard test conditions (25°C cell temperature, irradiation 1,000 W/m² and spectrum AM 1.5). Output will be measured in each case at the ends of the preassembled connector on the rear of the module. The final customer must maintain these standard test conditions while producing evidence that the performance has fallen below the guaranteed minimum performance. If the test body commissioned by Bosch Solar Energy AG comes to the conclusion that the divergence is permissible or that no divergence exists, Bosch Solar Energy AG shall be entitled to claim a refund of the performance test costs.

4.4 Claims arising out of or in connection with the warranties must be asserted within three months

of knowledge of the event giving rise to the claim. No consideration will be given to late complaints. The determining factor for compliance with the warranty time limit is timely receipt of notification.

4.5 All legal disputes relating to or arising from these warranties shall be governed by the law of the Federal Republic of Germany. The UN Sales Convention (CISG) and conflict of law rules do not apply.

4.6 The customer shall only be entitled to return modules with the prior written consent of Bosch Solar Energy AG.

These warranties shall be applicable to modules delivered between 01.06.2012 and the day new warranties become effective.

Arnstadt, 01.06.2012

A handwritten signature in black ink, appearing to read 'von Hebel', is written over a light blue rectangular background.

Holger von Hebel
Chief Executive Officer

A handwritten signature in black ink, appearing to read 'Haack', is written over a light green rectangular background.

Dr. Steffen Haack
Chief Sales Officer



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